

# Resource, Communication & Stakeholder Management

Power Skills are essential not only for project managers but for every team member. Building engagement, resolving conflicts, and communicating effectively with stakeholders are the cornerstones of successful project collaboration.

Resource, Communication & Stakeholder Management is a training program focused on enhancing interpersonal skills. Participants work on real-world case studies and engage in exercises designed to translate newly acquired skills into practical actions within their teams. The outcome is greater confidence in interactions with team members and stakeholders, improved communication quality, and increased satisfaction for all project participants.

## PMI Talent Triangle



**Duration:** 2 days  
= 16 h

**16** PDU's

**Level:** Intermediate level

**Form:** lecture, group exercises,  
case studies

**Certificate:** PMI® ATP

## Training Objectives

- Preparation for effective project team building and development
- Presentation of project team motivational techniques
- Understanding project communication value and challenges
- Creating common understanding of stakeholder management impact on project success



## Training scope

- Project manager as a leader
- Project manager position in different types of organizations
- Project management team and project team
- Definition of roles and responsibilities – RACI
- Team members selection
- Team value and potential
- Team development dynamics
- Distributed teams and their challenges
- Leadership and management styles
- Adapting the management style to team maturity
- Effective delegating and control
- Team motivation
- Communication models
- Communication channels
- Means and techniques of project communication
- Communication traps and challenges
- Communication planning
- Project documentation as a formal communication
- Planning and organizing project meetings
- Formal reporting and project reviews
- Project manager as a project communication stimulator
- Project and “organizational politics”
- Stakeholder identification
- Stakeholder needs analysis
- Categories of stakeholders
- Stakeholder interest and impact
- Building effective relations with project stakeholders
- Strategies for influencing stakeholders
- Stakeholder dynamics
- Typical stakeholder challenges

## This training is recommended for

- Practicing project managers looking to strengthen their Power Skills
- Aspiring project managers
- Management staff overseeing projects
- Team leaders and managers
- Team members aiming to standardize internal communication
- Candidates for PMP®/CAPM® certification

## Languages and locations

Training sessions are conducted in Polish or English, both online and in person. Regardless of the chosen form, we guarantee high quality teaching and a strong focus on practical aspects of project management. We also offer customized private training, tailoring the location and program to meet company needs.

## Delivery guarantee

Training is confirmed 14 days in advance. If the minimum number of participants is not met, the training may be postponed or canceled. Participants who have already paid can choose a new date, a different topic, or a refund.

### Training dates and pricing



### Contact us

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Full training offer  
www.pmexperts.com