



# **Multigenerational Team Management**

The "Multigenerational Team Management" training program equips leaders with the skills needed to effectively collaborate with employees from different generations – from Baby Boomers to Generation Z.

Participants will explore proven strategies for communication, motivation, and fostering engagement within age-diverse teams. The program focuses on leveraging the unique strengths of each generation and ensuring effective knowledge transfer. This intensive, interactive course strengthens leadership competencies and supports the development of a modern, inclusive workplace culture. Through real-world challenges and case studies, participants will develop practical tools and solutions that can be implemented in their own teams.

#### **PMI Talent Triangle**





## **Training Objectives**

- · Understanding the characteristics and values of different generations in the workplace,
- · recognizing and appreciating the unique strengths of each generation,
- mastering strategies to bridge generational communication gaps,
- · building synergy between traditional experience and modern work approaches,
- · developing skills in reverse and two-way mentoring,
- · learning how to adapt management styles to suit various age groups,
- · gaining insights into effective employee motivation strategies,
- · learning how to use generational diversity as a competitive advantage,
- preparing to lead in an inclusive work environment.

#### **Training scope**

- Generational profiles in the workplace
- Myths and stereotypes about different generations
- Benefits of generational diversity
- Challenges of managing multigenerational teams
- · The concept of valuing employees aged 45+
- Generational values, motivations, and expectations
- · Technology and innovation across age groups
- · Organizational culture preferences
- · Mapping the strengths of your team
- Intergenerational communication styles
- Building communication bridges
- Delivering feedback across generations

- Managing meetings effectively
- · Practical inclusive communication techniques
- · The concept of reverse mentoring
- Two-way mentoring programs
- · Facilitating knowledge-sharing sessions
- · Creating a psychologically safe work environment
- Compensation systems
- Work-life balance vs. work-life integration
- Managing intergenerational conflicts
- · Mediation techniques
- · Creating an inclusive organizational culture
- KPIs and success metrics in generational management
- Long-term strategies for unlocking the potential of all generations

### This training is recommended for

- Mid- and senior-level managers leading multigenerational teams
- · Department heads and team leaders facing generational challenges in the workplace
- · HR and People Operations professionals building organizational culture
- · Project leaders managing age-diverse teams
- · Managers navigating digital transformation within their organizations
- Directors and owners of small and medium-sized businesses seeking to leverage the strengths of all age groups
- · Leaders in non-profits and public institutions managing multigenerational teams

# Languages and locations

Training sessions are conducted in Polish or English, both online and in person. Regardless of the chosen form, we guarantee high quality teaching and a strong focus on practical aspects of project management. We also offer customized private training, tailoring the location and program to meet company needs.

#### **Delivery guarantee**

Training is confirmed 14 days in advance. If the minimum number of participants is not met, the training may be postponed or canceled. Participants who have already paid can choose a new date, a different topic, or a refund.

#### Training dates and pricing



#### Contact us

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Full training offer <u>www.pmexperts.com/training</u>



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